



HANDS ACROSS LONG ISLAND, INC. (HALI)

Job title: **Outreach Specialist** (Non-Exempt/Hourly)

If interested, please send resume and cover letter to halih@compasswfs.com

The Outreach Specialist is part of Hands Across Long Island, Inc.'s (HALI's) homeless outreach services. HALI provides an alternative peer-run approach for people who have experienced significant mental health or cooccurring life challenges. This position provide community engagement within the homeless enclaves and meeting places within Suffolk County, and provides backup as a driver for the Mobile Shower Unit, a 28-foot detachable trailer to and from designated sites as needed to cover. This person will work as a team with HALI staff to interact with the community and engage people for referral to other services as needed.

RESPONSIBILITIES

Community Engagement:

- Engage with people in a respectful, personable, and professional manner
- Go to known/assigned homeless enclaves in community to meet with people, and identify other places (train stations, bus shelters, etc.) where people who are homeless may congregate
- Build trusted relationships with people and refer to additional services as needed, including at HALI
- Connect with resources and services in the community to build collaboration
- Participate in Continuum of Care (COC) meetings and initiatives
- Create and distribute surveys to identify needs of unsheltered people
- Engage in advocacy (systems and individual) for the needs of unsheltered community
- Create relationships with community homeless shelters to provide information, referrals, and goods (clothing, wash kits)

Organization:

- Maintain inventory of resources, including clothing, wash kits, food, water
- Report on usage of services, maintaining accurate records

Mobile Shower Unit

(Substitute – only when full time driver is out)

- Drive trailer to designated sites
- Maintain cleanliness of trailer
- Recognize and report maintenance issues, ensure maintenance is complete and records up to date

ATTRIBUTES, SKILLS, ABILITIES:

Required:

- Ability to support people without stable housing with respect and empathy
- Knowledge of and familiarity with community services available
- Strong engagement and interpersonal skills
- Ability to work both independently and as a team
- Some familiarity with Microsoft Office and web-based technologies



- Ability to drive larger than average vehicle
- Ability to lift 40 lbs
- Willingness to work outside in varying weather conditions

Preferred:

- Experience driving larger than average vehicle
- Working toward certification as NY Certified Peer Specialist (CPS) or Certified Recovery Peer Advocate (CRPA)
- Self-identification as current or former user of mental health, co-occurring, or homeless services who can relate to others now using those services

TRAVEL: Frequent local travel required. HALI vehicle provided.

HOURS: Full time, 35 hours/week, Monday-Friday. Occasional on-call coverage .

CONDITIONS: Valid/clean NYS driver's license, Background check

BENEFITS INCLUDE: Medical, dental, vision, life insurance, PTO/holidays, and employer-matched retirement plan.