



Telehealth Peer Support (ThPS) Training Series

Description

These courses and lesson plans were developed following a research study ([Spagnolo, et al., 2022](#)) on the most important, frequent, and critical competencies in providing peer support during the COVID pandemic and restrictions. Training was developed and delivered by experienced peer specialists and supervisors to guide others in best practices in peer support delivered in this new environment.

In addition to the online courses in the Academy of Peer Services, which are available as stand-alone, self-paced training modules, the recordings of the training sessions, lesson plans, scripts, presentation slides, and resources that were used in the development of the training are available free of charge for organizations to adapt and use within their own peer workforce.

ThPS00 Telehealth Peer Support (ThPS): Overview

This course introduces you to Telehealth Peer Support (ThpS) and the 6-part ThPS Training Series offered through the Academy of Peer Services. Presenters: Celia Brown, Amy Spagnolo, Ruth Colon-Wagner, Rita Cronise, Liz Breier, Maryam Husamudeen. Instructional Design by Athena Rayne Anderson. Broadcast on September 9, 2021.

Available for Continuing Education credit (toward the renewal of the NYCPS) through the [Academy of Peer Services](#). Must complete the posttest and course evaluation. To view video only in the Virtual Community, [click here](#).

For a Quick Reference Guide to the APS Site, [click here](#).

ThPS01: Core Competencies of ThPS

This course introduces you to the Goodwill Community Foundation (GCF Global Learn) site and five computer basics courses you can take for APS continuing education credit toward the NYCPS/NPCPS-P renewal. The course also covers the study that led to identifying the Telehealth Peer Support (ThPS) competencies and provides examples of the competencies in action. Presenters: Celia Brown, Amy Spagnolo, Ruth Colon-Wagner, Rita Cronise, Liz Breier, Maryam Husamudeen. Instructional Design by Athena Rayne Anderson. Broadcast on September 23, 2021.

Available for Continuing Education credit (toward the renewal of the NYCPS) through the [Academy of Peer Services](#). Must complete the posttest and course evaluation. To view video only in the Virtual Community, [click here](#).

ThPS02: Outreach and Engagement

In this course, our three trainers look at the ThPS competencies in the Outreach & Engagement category, including small group break-out sessions and a large group processing session. Presenters Celia Brown, Luis Lopez, Maura Kelley, Abaigeal Duke, and Maryam Husamudeen. Instructional Design by Athena Rayne Anderson. Broadcast on October 7, 2021.

Available for Continuing Education credit (toward the renewal of the NYCPS) through the [Academy of Peer Services](#). Must complete the posttest and course evaluation. To view video only in the Virtual Community, [click here](#).

ThPS03: Communication Techniques

This course discusses techniques for Telehealth Peer Support (ThPS) communication, including preparing, conducting, and closing a successful ThPS meeting. Presenters, Celia Brown, Shannon Higbee, Forrest (Rusty) Foster, and Maryam Husamudeen. Instructional Design by Athena Rayne Anderson. Broadcast on October 21, 2021.

Available for Continuing Education credit (toward the renewal of the NYCPS) through the [Academy of Peer Services](#). Must complete the posttest and course evaluation. To view video only in the Virtual Community, [click here](#).

ThPS04: Providing or Linking to Services and Supports

This course looks at the Telehealth Peer Support (ThPS) competencies in the category of Providing/Linking to Needed Supports & Services. Presenters, Celia Brown, Carlton Whitmore, Lee Rivers, and Maryam Husamudeen. Instructional Design by Athena Rayne Anderson. Broadcast on November 4, 2021.

Available for Continuing Education credit (toward the renewal of the NYCPS) through the [Academy of Peer Services](#). Must complete the posttest and course evaluation. To view video only in the Virtual Community, [click here](#).

ThPS05: Documentation and Technology

This is the fifth in our Telehealth Peer Support (ThPS) series and it discusses documentation and technology. Presenters Celia Brown, Amy Smith, Margaret Varga, and Maryam Husamudeen. Instructional Design by Athena Rayne Anderson. Broadcast on November 18, 2021.

Available for Continuing Education credit (toward the renewal of the NYCPS) through the [Academy of Peer Services](#). Must complete the posttest and course evaluation. To view video only in the Virtual Community, [click here](#).

ThPS06: Wellness Promotion & Health Literacy

This course covers the Wellness Promotion & Health Literacy category of competencies: providing health information, teaching others how to access health information, and teaching health promotion skills. Presenters: Celia Brown, Peggy Swarbrick, Clinton Green, and Maryam Husamudeen. Instructional Design by Athena Rayne Anderson. Broadcast on January 20, 2022.

Available for Continuing Education credit (toward the renewal of the NYCPS) through the [Academy of Peer Services](#). Must complete the posttest and course evaluation. To view video only in the Virtual Community, [click here](#).

For a Quick Reference Guide to register and complete these courses on the APS Site, [click here](#).

Computer Basics

Goodwill Community Foundation (GCF) Global Learn Computer Basics Series

New York Peer Specialist Certification Board approved continuing education (CE) credit toward the renewal of the NYCPS/NYCPS-P certification is available for the following five free videos and tutorials by [Goodwill Community Foundation Global \(GCFGlobal\)](#).

- [Computer Basics](#)
- [Internet Basics](#)
- [Internet Safety](#)
- [Email Basics](#)
- [Gmail Basics](#)

These user-friendly lessons and videos can be used for self-study or for working with peers on developing fundamental computer skills. The [GCF Technology Teacher's Guide](#) is a free lesson plan you can adapt for working with different audiences.

To receive credit, sign up for an account with GCFGlobal so that you can receive a certificate for each tutorial completed. These certificates are accepted for CE Credit through APS using the [Request Credit](#) feature. To learn more, visit the [GCF Global Learn](#) page on the APS Virtual Learning Community.

To learn more about the wide range of technology and work readiness courses available through GCFGlobal, visit: <https://edu.gcfglobal.org/en>

If you have questions about Academy of Peer Services course content, send email to: academy.virtual.community@gmail.com.

If you have questions about navigating or using the Academy of Peer Services website, send email to our User Support Specialist:
academyofpeerservicesnyomh@gmail.com.