

NYC FAMILY ADVISOR JOB POSTING

In partnership with Vibrant Emotional Health through the Office of Consumer Affairs, the New York City Department of Health and Mental Hygiene, Bureau of Children, Youth and Families (CYF) is seeking to hire a Family Advisor.

The Bureau of Children, Youth and Families is responsible for planning, funding, and overseeing much of NYC's comprehensive network of child and adolescent community mental health services, including initiatives focused on children's emotional and behavioral health. CYF oversees a portfolio of over 100 programs and supports a family-driven, individualized and strength-based approach to care. CYF relies on research and surveillance to guide its decisions around planning, implementing, and evaluating policies and services. It uses a public health approach to improve mental health and address mental health-related disparities among children, youth, and families in NYC.

The Office of Consumer Affairs (OCA) ensures that consumer and family perspectives are heard and integrated at all levels of the Health Department and empowers consumers through education, professional development, and exposure to resources.

The Family Advisor will be a member of OCA and work closely with the CYF team, specifically supporting CYF's collaborations with the Family Peer Advocate (FPA) Workforce and Family and Youth Peer Support (FYPS) Services/Programs. The Family Advisor will report to the Director of OCA and receive task supervision from CYF.

A Family Peer Advocate has experience as a parent/primary caregiver of a child with social, emotional, developmental, substance use, and/or behavioral challenges and is trained and credentialed to provide an array of individual and group support services to other parents/caregivers.

Family and Youth Peer Support (FYPS) Services/Programs support and empower parents/caregivers of children and youth (birth – age 24) who are experiencing social, emotional, developmental, substance use, and/or behavioral challenges, and the children and youth themselves

The individual interested in applying for the Family Advisor Position must

- meet the minimum qualifications listed below.
- understand and have experience addressing the needs and concerns of the FPA workforce and workforce development
- have an interest in, or experience with informing and/or creating policy and advocating for change at the government level
- have experience with, and feel comfortable, proposing, developing, and spearheading projects
- have a commitment to and passion for improving the mental health of children, youth, families, and communities in NYC
- have a commitment to improving child and family services and supports from an equity perspective

The expectation of the role is to

- research and gain an understanding of Family Peer Support services, initiatives and policies happening across the Nations
- develop initiatives to expand and strengthen FYPS services in NYC
- bring the perspective of Family/Caregiver to conversations and planning of initiatives
- support the expansion, development, and training of the FPA Workforce and those who employ FPAs
- provide support to the FPAs within the FYPS programs that are funded by and have contracts with CYF to address their needs, concerns and their wellbeing while working in the FYPS programs
- use experience, expertise and gained knowledge to inform their proposals and plans for policy and systems' change
- work off-site to engage FPAs and community groups

Minimum Qualifications

- The candidate must be a parent or caregiver of a child with special needs (behavioral, educational, or developmental) and have experience navigating local child-serving system(s)
- Minimum of three years' experience (paid or unpaid) as an FPA or advocating on behalf of children and/or families regarding their health, behavioral health, and/or social service needs
- Minimum of three years of experience (paid or unpaid) advocating on behalf of workforce issues or concerns
- Associate degree required, Bachelor's Degree or higher preferred
- Candidate must have completed or be willing to complete the Family Development Credential and the Parent Empowerment Program (PEP) trainings within the first year of hire

Preferred Skills

- Strong leadership qualities including strategic and innovative thinking and planning, creative problem solving, and vision
- Strong communication, networking, and engagement skills with different stakeholders including family members, communities, co-workers and peers, high-level administrative staff, external providers, and Government agencies
- Excellent writing skills to develop and review presentations, trainings, and other documents.
- Excellent computer skills, including Microsoft Office (Outlook, Publisher, PowerPoint, Teams), social media, Video Conferencing, etc.
- Strong organizational skills, able to multi-task and work on numerous projects at once
- Able to work independently and comfortable expressing opinions
- Must have verifiable references

Salary

\$57,000.00-\$62,000

To apply:

Please click the link below and submit your cover letter and resume for the Family Advisor or other positions at Vibrant Emotional Health.

The NYC Department of Health and Mental Hygiene and Vibrant Emotional Health are equal opportunity employers.

<https://www.vibrant.org/get-involved/work-for-us/>

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up-to-date on the latest information about COVID-19.
You can also text "COVID" to 692-692 to receive text updates.*

Feeling stressed by the COVID-19 pandemic? You are not alone. Call the NY Project Hope Emotional Support Helpline 7 days a week, 8am-10pm at 1-844-863-9314 or visit <https://nyprojecthope.org>

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