

Family Service League is seeking part-time and full time Certified Peer Specialist, who will be part of the multidisciplinary team at the 24 hour per day, 7 days per week outpatient behavioral health program. The Peer Specialist will assist with the outreach support and coordination of care for clients.

RESPONSIBILITIES:

- Provide outreach to clients to facilitate their engagement in services and offer additional supports so they can engage in treatment and live successfully in the community.
- Provide coaching and recovery support, including issues of self-advocacy, linkage to aftercare, wellness self-management, medication adherence, smoking cessation, entitlements, and daily living activities.
- Accompany clients to medical and other appointments to facilitate their engagement and follow through as needed.
- Provide concrete service delivery to clients, such as benefits and enrollments, as per individual needs.
- Maintain documents, records, statistics, and other related reports in an organized, timely and accurate manner, as per policy and procedure.
- Coordinate care planning with other providers of services and resources to ensure goal directed, collaborative care, including care transitions.
- Act as a resource to all team members on psychosocial and substance abuse issues and resources.
- Provide telephonic, as well as face to face outreach, engagement and service planning during clients stay at the center, and immediately following discharge.
- Act as a linkage to community services, including medical, behavioral, residential, entitlement and any other needed services per interdisciplinary care plan.
- Monitor overall service delivery to clients to ensure coordination and continuity; advocate with service providers/resources as needed.
- Provide crisis intervention and follow-up.
- Complete trainings and maintain proficiency with de-escalation and crisis intervention techniques.
- Abide by FSL's Code of Ethics.
- Perform other duties as assigned.

QUALIFICATIONS:

High School Diploma or equivalent required. Peer Specialist Certification, or eligible with plan to obtain certification within one year of employment required. At least one year of experience as a peer specialist in a related setting preferred. Relevant life experience required, including personal experience living with a disability and/or social/emotional challenge, and willingness to draw upon this experience to serve as a role model. Demonstrated experience in the interdisciplinary planning process and the developmental

treatment model required. Familiarity with NYS Entitlements, Housing, Health, and/or Mental Health/Substance Abuse Service Delivery System required; knowledge of Medicaid, Social Security and other entitlements preferred. Candidate must possess the ability to problem solve, make clear decisions and work as part of a team. Excellent interpersonal and verbal and written communication skills required. Proficient computer skills, including Microsoft Office and Electronic Health Records required. Candidate must possess a valid and clean New York State Driver's License required.

To apply, send resume and cover letter to:

Patricia Ferrandino LCSW-R

Director of Clinic Operations

631-998-0019

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Family Service League