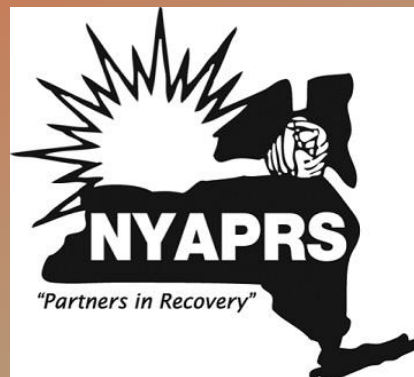


NYAPRS CORE PEER NAVIGATOR PROJECT

Emily Childress, Director



1

Objectives

1

Provide brief history of NYAPRS and its vision

2

Explain origination of and need for Peer Navigator Project

3

Describe the process and what to expect from the program

4

Understand how to promote or participate in the program

2

New York Association of Psychiatric Rehabilitative Services



40-year-old statewide partnership of New Yorkers who provide and/or receive recovery and person-centered services and supports

Focus on promoting recovery, rehabilitation, rights, community inclusion and cultural competence

Creator of Peer Bridger model and Training Collective in the mid-1990's and the HCBS New Choices Project 2017-2020

11/15/22

3

The NYAPRS Vision

- Recovery is the expectation for all
- All people should have access to quality mental health, substance use, and trauma informed services
- People benefit from the support of others with shared experience
- People with lived experience are uniquely qualified to offer support to their peers



11/15/22

4

Great thanks to OMH for launching a peer-led, person-centered navigator program to support our communities.



5



11/15/22

Key Features of the CORE Peer Navigator Project

- Peers across NYS will engage, educate, and offer support to HARP members to explore voluntary enrollment in CORE and BH HCBS.
- There will be a toll-free number that anyone can access to begin the process.
- Data driven outreach will take place in the community where HARP members receive the most services (e.g., Clinics, FQHCs, Community-based Settings).

6

There's Work to Be Done!

	HARP Eligible	HARP Enrolled	Recipients Rec'd CORE or HCBS in Past 12 Months
NYC	94,264	83,231	1,710
	100%	88%	2%
Rest of State	105,308	87,606	3,663
	100%	83%	4%

https://omh.ny.gov/omhweb/bho/core_hcbs_access_dashboard.pdf (9/8/2022)

7

Program Promotion



Outreach Specialists will make virtual and on-site presentations throughout NYS explaining details of the project.



Outreach Specialists will use data to inform decisions on where outreach efforts will take place.



Providers will receive brochures and flyers with information about the project, including the 800-number.



Anyone can call to refer themselves or an eligible person to navigation services.

8

What to Expect

- A toll-free phone number with a peer operator that accepts provider and self-referrals
- Person-centered education, outreach, and engagement with services and supports
- Connection with a peer navigator who will provide support via text, phone, Zoom, or face-to-face




9

Connection to a Peer via 800-Number

- Our Navigator Line Specialists will be trained on the HARP benefit package.
- They will explain the CORE Peer Navigator Process.
- They will immediately connect eligible people to a Peer Navigator in their area.

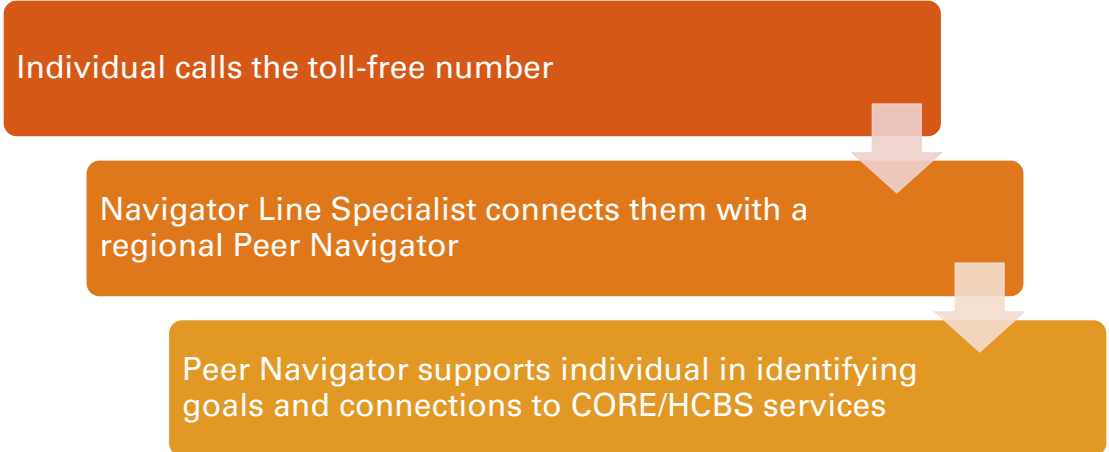
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Working with a Peer

-  Identify goals and match CORE services to individual's goals
-  Identify and explore CORE providers available to the individual
-  Provide support throughout the referral, intake, and admission process.

11

Process



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graph TD; A[Individual calls the toll-free number] --> B[Navigator Line Specialist connects them with a regional Peer Navigator]; B --> C[Peer Navigator supports individual in identifying goals and connections to CORE/HCBS services];
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12

Staffing

- Clinic Outreach Specialist, 1 FT
- Community Outreach Specialist, 1 FT
- Navigator Line Specialist, 2 FT
- Peer Navigators
 - Western- 3 PT
 - Finger Lakes- 1 FT/1PT
 - Southern Tier- 2 PT
 - Central- 1 FT
 - North Country- 1 FT
 - Albany/Hudson- 1 FT
 - Hudson Valley- 1 PT
 - Long Island- 1 FT/1PT
 - NYC- 5 FT



13

Summary

- Peers can support HARP members throughout the identification, referral, and admission process to CORE and BH HCBS.
- Peers can support providers in engaging HARP members in community-based support services.



14

QUESTIONS & CONTACT INFO

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